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IFW

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Doyle et al.

) Group Art Unit: 2642

Serial No: 09/300,676

) Examiner: Deane

Filed: 04/27/99

) Attorney Docket No.: 6065-73744

For: DYNAMIC SKILL-BASED CALL ROUTING

)

INFORMATION DISCLOSURE STATEMENT

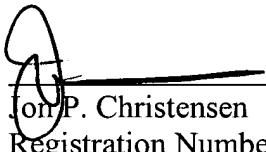
Mail Stop IDS  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-0001

Dear Sir:

In accordance with 37 C.F.R. §§ 1.51, 1.56, 1.97 and 1.98 applicant submits herewith, the attached form PTO 1449 for consideration by the Examiner in connection with the examination of the present application. Under 37 C.F.R. §1.97(h), the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined by 37 C.F.R. §1.56(a) exists.

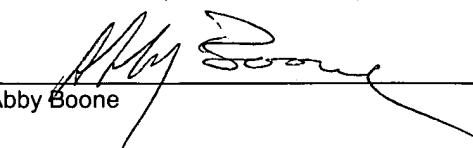
It is believed that no fee is due in connection with this Information Disclosure Statement. Should any fee be required, authorization is hereby given to charge any such fee to Deposit Account No. 23-0920.

Respectfully submitted,

  
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Jon P. Christensen  
Registration Number 34,137  
Attorney for Applicant

Address:  
Welsh & Katz  
120 S. Riverside Plaza, 22<sup>nd</sup> Floor  
Chicago, Illinois 60606  
Phone: (312) 655-1500  
Fax: (312) 655-1501

CERTIFICATE OF MAILING  
I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Mail Stop IDS Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-0001, on December 21, 2004.

  
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Abby Boone

